



# OFFICIAL LICENSED MERCHANDISE ORDER FORM

\*Items may differ slightly in colour & design due to availability and/or unforeseen manufacturing requirements.

**Call: 905-642-1010 Toll Free 1-800-383-4940 Fax: 905-642-1011 Toll Free: 1-800-830-2460**



### **Credit Terms – Choko Authentic Apparel**

If you have an approved account with Choko, your Credit Terms are 30 days net (from the date of Invoice). For accounts with an outstanding balance of more than 60 days (from the date of Invoice) your account is automatically placed “On hold” until the account is brought into line with our Terms. You can still place orders; however, **no product can ship** until the “On Hold” status is removed. We will be pleased to help resolve any queries with your account.

Please contact: Zoey Yeganegi at [accounting5@choko.com](mailto:accounting5@choko.com) or call **1 800-383-4940 Ext 316**  
Sharon Hassanalli at [accounting4@choko.com](mailto:accounting4@choko.com) or call **1 800-383-4940 Ext 343**

Invoices are always sent with our product, along with monthly statements being e-mailed to the appropriate contacts on the 1<sup>st</sup> of every month. If you receive product, but no invoice, please contact Zoey / Sharon as soon as possible.

### **Returns and Claims – Choko Authentic Apparel**

#### **Guarantee:**

- We will repair or replace free of charge any article that proves defective in workmanship or material when subjected to fair treatment. This guarantee lasts for **three months from the date of sale**. The date of sale is the date we sold it to you. Proof of sale will be required for any item returned.
- We retain the right to be the sole judge in the manner of goods returned because they are defective or because they appear not to have normal wear and service.
- We will pay freight for goods that prove defective or are a result of an error on the part of Choko.
- Any product returns are under the sole discretion of Choko Motorsports and may be subject to a 10% restocking fee.

#### **Requirements for Returns**

- Except for Guarantee Claims, no product will be accepted under any circumstances after 30 days from the date of invoice. Such item returns are under the sole discretion of Choko Motorsports.
- No returns will be accepted without a Choko Return Authorization Number.  
\*A Return Authorization # can be obtained by calling Choko Motorsports Customer Service.
- All items returned must be clean and in its original packaging.
- Product must be returned via **GROUND** or product and freight charges will be denied.
- The **Return Authorization Number** must be **clearly marked on the outside of the package**.
- A copy of the original invoice must be sent with the product.
- Merchandise must be returned within 7 days of receiving our Return Authorization Number.
- All garments being returned for repair must be washed or dry-cleaned or the repair will not be done.
- All garments being returned for repair must have the necessary repair clearly identified.
- Custom orders are not returnable.
- Short shipments must be called in within 5 days of receiving the product.

**In our continued efforts to improve customer service, we will add to existing orders up to 24 hours after receipt. Orders received after this timeframe will be treated as new orders and shipped accordingly.**

**Choko Motorsports 19 Anderson Blvd., Uxbridge, Ont., Canada L9P 0C7**

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